This privacy policy will explain how Stichting GROW uses personal data and cookies

Question:

What data do we collect?

Answer:

Stichting GROW collects the following data:

- Personal identification information (name, age, email address, phone number, IP address)
- Country you are in
- Language that you are using
- What page you are visiting on our website (page views, data when the page was visited, country/city where you are from)

Question:

How do we collect your data?

Answer:

- You directly provide Stichting GROW with the data we mentioned above. We collect data and process data when you:
- Use or view our website via your browser's cookies.
- Voluntarily provide feedback on our website or apply to a vacancy at our website.
- When submitting the contact form for questions.

Question:

How will we use your data?

Answer:

Stichting GROW collects your data so we can:

- Administer our company website and improve our data security. For this processing Stichting GROW relies on its legitimate interest. This legitimate interest consists of Stichting GROW' interest to have a good functioning website and secure services. For more information about this processing, please see section "What are cookies?" and further.
- Improve our website based on the user experiences and feedback we have received from you; this includes improving the navigation and content of our sites. For this processing Stichting GROW relies on your consent. You may revoke your consent at any time without affecting the legality of the processing that has taken place on the basis of your consent until the time of revocation. For more information about this processing, please see section "What are cookies?" and further.
- Process any feedback given by you on our website and email you with news and updates about our company when you have subscribed through our website. For this processing Stichting GROW relies on your consent. You may revoke your consent at any time without affecting the legality of the processing that has taken place on the basis of your consent until the time of revocation.
- For recruitment purposes, when you have applied for a vacancy at our website. For this processing Stichting GROW relies on the necessary steps to be taken by Stichting GROW at your request prior to the possible entering into an employment contract. If you do not provide us with this data, we unfortunately cannot process your job application.
- Provide services to our clients when they have questions. For this processing Stichting GROW relies on your consent. You may revoke your consent at any time without affecting the legality of the processing that has taken place on the basis of your consent until the time of revocation.

Stichting GROW will not share your personal data with third parties or transfer your personal data to countries outside the European Economic Area.

Question:

How do we store your data?

Answer:

The security of your data is important to us. We may retain the user data as long as you continue to use the provided services or for as long as is necessary to fulfil the purposes outlined in the policy and to apply with applicable laws and regulations. Stichting GROW will keep your user data (personal identifiable information) for a retention period of 30 days on our website's database

Question:

How do you contact marketing?

Answer:

After your request thereto, Stichting GROW would like to send you news and information about our services of ours that you might like. If you have agreed to receive marketing e-mails, you may always opt out at a later date.

You have the right at any time to stop Stichting GROW from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please send a confirmation to susanne@stichtinggrow.nl

Question:

What are your data protection rights?

Answer:

Stichting GROW would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Stichting GROW for copies of your personal data that we have saved on our website. We may charge you a small fee for this service if you request any copies of your personal data.

The right to rectification – You have the right to request that Stichting GROW correct any information that is inaccurate. You also have the right request Stichting GROW to complete information that is incomplete.

The right to erasure – You have the right to request that Stichting GROW erases your personal data. Stichting GROW may reject this request under certain conditions.

The right to restrict processing – You have the right to request that Stichting GROW restrict the processing of your personal data. Stichting GROW may reject this request under certain conditions. *The right to object to processing* – You have the right to object to Stichting GROW' processing of your personal data. Stichting GROW may reject this request under certain conditions.

The right to data portability – You have the right to request that Stichting GROW transfer the data that we have collected to another organization, or directly to you. Stichting GROW may reject this request under certain conditions.

If you make a request to exercising any of the above rights, we have one month to respond to you. Please contact us for any of these queries by e-email: susanne@stichtinggrow.nl

Question:

How do we use cookies?

Answer:

Stichting GROW uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website
- Monitoring which pages are being visited for improving tailoring to customer needs
- Provide you with certain features, such as videos.

Question:

What types of cookies do we use?

Answer:

There are a number of different types of cookies our website uses when you consent to the cookies:

Necessary – These cookies are necessary for the website to function properly. It is not possible to switch these cookies off on our website. These cookies will not store any form of personal identifiable information.

Preferences – Stichting GROW uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer, the location you are in and changes in fonts and/or text sizes. These cookies suit as a purpose for enhancing the functionality of the website, and adding personalisation. A mix of first-party and third-party cookies are used (Google Analytics, Google Maps, MailChimp, YouTube).

Statistics – Stichting GROW use these cookies to monitor how users reached our website, and how they interact with and move around once on the site. It allows us to user count visits and traffic sources we can measure and improve the performance of our website. All personal identifiable information of these cookies will be anonymised. These cookies let us know what features on the site are working the best and what features on the site can be improved. Statistics third-party cookies are statistics tooling e.g. Google Analytics and Google maps.

Marketing & Social Media – For marketing, Stichting GROW uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed, and information about your browser, device, and your IP address. They may be set through the applicable advertising partners. These cookies will not store directly personal identifiable information but are based on uniquely identifying your used browser and internet device. Advertising third-party cookies are Google Ads, Facebook Ads, and LinkedIn Ads. For social media, Stichting GROW uses these cookies are a set of social media services that we have added to the website to enable you to share our content with your friends, colleagues, or network in general. They are capable of tracking your browser across other websites and building up a profile of your interests. Social media cookies are YouTube plugins, Facebook, LinkedIn, and share buttons. If you do not consent to these cookies, then you are not able to watch the videos.

Unclassified – Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

For all the above-mentioned cookies, our retention policy on the website is set on 30 days. After the 30 days, the saved data from the website will be removed.

Question:

How to manage your cookies?

Answer:

When visiting our website, you can either accept or reject the use of advertising and analytics cookies. In general, you can set your browser not to accept cookies, and <u>this</u> website tells you how to remove cookies form your browser.

Question:

What are privacy policies of the tools that we are using?

Answer:

Hereby the privacy policies of other websites related to the marketing and analytics tools that we are using:

– <u>Facebook</u>

- <u>Google</u>
- <u>LinkedIn</u>
- MailChimp
- YouTube (terms and conditions)

Question:

What are the latest changes to our privacy policy?

Answer:

Stichting GROW keeps its privacy policy under regular review and places any updates on this web page. The privacy policy was last updated on 01.04.2024.

Question:

How to contact us?

Answer:

If you have any questions about Stichting GROW' privacy policy, and the data we hold on you, please do not hesitate to contact us at susanne@stichtinggrow.nl.

Question:

How to contact the appropriate data protection authority?

Answer:

Should you wish to report a complaint or if you feel that Stichting GROW has not addressed your concern in a satisfactory manner, you may contact us at susanne@stichtinggrow or lodge a complaint directly at the appropriate Data protection authority.